



Project Name:

Achieving IT efficiency

Company:

Breeze Motor Group

⦿ **COMPREHENSIVE REVIEW**

Pre-engagement, Oh-Tech conducted a comprehensive review of the Breeze Motor Group (Breeze) business structure, values, goals, and pain points. This in-depth analysis allowed the team to pinpoint areas where their services could significantly benefit Breeze. They identified opportunities for cost and time savings through strategic improvements.

CASE STUDY

Breeze sought a reliable third-party IT partner to manage their IT infrastructure and support their growing business. They were looking for a comprehensive partnership with a company that could take over the full running and support of their IT systems. This involved close collaboration with Breeze's head office team to ensure seamless continuity for on-site IT needs and swift issue resolution.



“Oh-Tech were an obvious choice for our revised IT strategy. The team have engaged seamlessly with our business and the changes they have implemented. We are now comfortable with the security, speed and robustness of our infrastructure.”

Mark Langford, Managing Director,
Breeze Volkswagen

ON-BOARDING

Seamless Integration

Oh-Tech's proven on-boarding process ensured a smooth transition from the existing systems and support staff to its current streamlined solution. The process includes:

- Detailed site mapping including network points and data cabinet locations
- Recording hardware documentation
- Third party software integration
- Remote monitoring deployment
- A thorough security audit
- Team introductions to foster trust and ongoing open communication



Efficiencies

Deep system consolidation

Integration

Multi-site including remote home working

Improved

Network performance, security, productivity

OH-TECH ACTION

Deep system integration:

Oh-Tech gained in-depth knowledge of Breeze's core systems, including Keyloop (previously known as CDK) – optimising their operational efficiency.

Equipment cost savings:

Hardware rental was costly, and through strategic planning, Oh-Tech supported the purchase of equipment directly from reputable suppliers, delivering long-term savings.

Disaster recovery planning:

Implemented a robust disaster recovery plan, ensuring data accessibility and business continuity in case of unforeseen events.

Multi-site data access:

Oh-Tech enabled teams across all Breeze locations to work seamlessly with centralised information, using secure permissions.

Secure remote working:

A secure VPN was implemented, facilitating fast and reliable remote access for employees working from home or elsewhere off-site.

Automated signature system:

Oh-Tech introduced a cloud-managed signature system, allowing the marketing team to update email signatures across the entire organisation.

Improved network performance:

The Wi-Fi system was transitioned to a cloud-managed UNIFI solution, eliminating signal disruptions, slowdowns, and daily dropouts. This significantly enhanced customer experience and business operations.

Advanced staff training and communication tools:

The Oh-Tech team provided staff and management training to optimise their use of new IT systems, and upgraded their email platform to a secure and well-managed Office 365 solution offering better overall management and productivity.



0333 4000 595

07794 638607



info@oh-tech.co.uk



oh-tech.co.uk/case-studies

Oh-Tech Limited

30E Chalwyn, Industrial Estate, Poole, Dorset BH12 4PE

Building 11000, Academy Park, Gower Street, Glasgow G51 1P